

# Customer Price List



## HOME CARE PACKAGE & CUSTOMER FUNDED

Effective 1 July 2020

ACH Group offers easy access to advice and services that can support you to live independently in your home and community. From assistance with simple tasks in and around your home, to helping you design and implement a service program to meet your individual needs.

### Information & Advice

	ACH Group Office Locations and In-Home**	In-Home follow-up consultation (Metro only)*
Advisor (Phone)	\$6.70 per five minutes	
Advisor	\$80.00 p/hr	\$80.00 p/hr
Aged Care Navigator*	\$400	\$80 up to 30 min
Planning Ahead*		\$110 up to 45 min
Dementia Advisory Service*		
Memory Rehab*		After 45 min \$30 per 15 min
Smart Homes*		
Get Connected*		
Brain Health	\$250	

\*Includes up to 2 short home visits (1hr) by an allied health professional and documentation.  
\*\*Metro area Mon-Fri 8am-6pm. Additional charges may apply for rural locations and out of hours consultations.

### Social Experiences

Social Links Groups, Day Tours and Out of Home Respite	Please refer to Social & Respite Price List
--	---

### Help for Carers

Short Stays - Residential Care	From \$300
Stay with me - At Home	From \$530

### Help at Home

	Mon - Fri (6am - 8pm)		Weeknights (8pm - 6am)		Saturday		Sunday		Public Holidays	
	30 min	60 min	30 min	60 min	30 min	60 min	30 min	60 min	30 min	60 min
Personal Care*	\$45.15	\$64.50	\$50.75	\$72.50	\$53.55	\$76.50	\$62.65	\$89.50	\$73.15	\$104.50
In-Home Respite*										
Social Support*										
Meal Preparation*										
Shopping Assistance*										
Transport*										
Cleaning*	\$42.50	\$60.50	\$48.00	\$68.50	\$50.80	\$72.50	\$60.00	\$85.50	\$70.50	\$100.50
Garden & Home Maintenance	\$46.20	\$66.00	\$52.50	\$75.00	\$56.00	\$80.00	\$70.00	\$100.00	\$84.00	\$120.00

\*A transport fee of \$1 per km will be charged for mileage conducted during Help at Home visit.

## Health and Wellbeing

Per Visit	In-Clinic Services		In-Home Services	
	In-Clinic Initial Consultation*	In-Clinic Subsequent Consultation*	In-Home Initial Consultation*	In-Home Follow-up Consultation*
Physiotherapy	\$90	\$60	\$200	\$80 up to 30 min
Exercise Physiology				\$110 up to 45 min
Dietetics				After 45 min \$30 per 15 min
Podiatry	\$95	\$70	-	-
Personal Training	-	\$45	-	\$70
Massage Therapy	\$70	\$40 for 30 min	-	-
		\$57 for 45 min	-	-
		\$70 for 60 min	\$100	\$100
Remedial Massage Therapy	\$90	\$60 for 30 min	\$130	\$130
		\$75 for 45 min		
		\$90 for 60 min		
Occupational Therapist Home Safety/Modifications Assessment	-	-	Starting from \$250	\$80 up to 30 min
				\$110 up to 45 min
				After 45 min \$30 per 15 min
Nursing Services**	-	-	\$120	\$70 up to 30 min
				\$120 up to 60 min
				After 60 min \$30 per 15 min
Professional Phone Advice \$20 for every 10 min				

\*Metro area, Mon-Fri, 8am to 6pm. Additional charges may apply for out of hours consultations.

\*\*Does not include cost of wound-related products.

Exercise & Wellbeing Groups	Per Session
Life Exercises	\$10
Wellness Groups	\$16

For a complete list of Exercise & Wellbeing Groups, please visit [achgroup.org.au/health-and-wellbeing](http://achgroup.org.au/health-and-wellbeing)

- This information is valid from 1 July 2020, all prices are subject to change.
- A cancellation fee (equivalent to the service charge) will apply if the service is cancelled with less than 12 hours notice, the customer is not home at the time of scheduled service or if the worker is turned away (excluding Wellness and Exercise Groups).
- ACH Group fees are reviewed every six months.
- All prices exclude GST (GST may apply to private and brokered services).

**Aged Care & Housing Group Inc.** ABN 99 437 071 895

Founded in 1952, ACH Group is a not-for-profit community organisation promoting opportunities and services to support good lives.

Let's talk **1300 22 44 77** Visit [achgroup.org.au](http://achgroup.org.au)

Join the conversation      #goodlives #achgroup