

# Customer Price List

Victoria - May 2018

Home Care Package & Customer Funded



Good Lives for Older People

ACH Group offers easy access to advice and services that can support you to live independently in your home and community. From assistance with simple tasks in and around your home, to helping you design and implement a service program to meet your individual needs.

## Help at Home

	Monday - Friday		Weeknights (6pm - 6am)		Saturday		Sunday		Public Holidays	
	30 min	1 hr	30 min	1 hr	30 min	1 hr	30 min	1 hr	30 min	1 hr
Cleaning	\$31.50	\$45.50	\$34.50	\$49.50	\$37.50	\$53.50	\$46.50	\$66.50	\$54.50	\$77.50
Personal Support	\$31.50	\$45.50	\$34.50	\$49.50	\$37.50	\$53.50	\$46.50	\$66.50	\$54.50	\$77.50
Social Support	\$31.50	\$45.50	\$34.50	\$49.50	\$37.50	\$53.50	\$46.50	\$66.50	\$54.50	\$77.50
Meal Preparation	\$31.50	\$45.50	\$34.50	\$49.50	\$37.50	\$53.50	\$46.50	\$66.50	\$54.50	\$77.50
Shopping Assistance	\$31.50	\$45.50	\$34.50	\$49.50	\$37.50	\$53.50	\$46.50	\$66.50	\$54.50	\$77.50
Transport	\$31.50	\$45.50	\$34.50	\$49.50	\$37.50	\$53.50	\$46.50	\$66.50	\$54.50	\$77.50
In-home Respite	\$31.50	\$45.50	\$34.50	\$49.50	\$37.50	\$53.50	\$46.50	\$66.50	\$54.50	\$77.50

A transport fee of \$1 per km will be charged for mileage conducted during Help at Home visit.

Please note that pricing above refers to ACH Group Support Workers only.

## Advisory Services

	ACH Group Office Locations	In-Home (Metro only)
Specialist Advisor (Phone)	\$7.50 per five minutes	
Specialist Advisor	\$90.00 p/hr	\$90.00 p/hr
Dementia Specialist	\$90.00 p/hr	\$90.00 p/hr
Planning Ahead*	\$250.00	\$300.00

\*Includes one consultation and preparation of draft documentation. Any additional time charged at \$90 per hour.

## Health and Wellbeing Services

	Minimum Time	Monday - Friday
Nursing Services	1 hour	\$90.00 p/hr
Occupational Therapy	1 hour	\$90.00 p/hr
Medication Management		\$110 p/month

### Other Fees & Charges

- A \$30 cancellation fee will be charged if the service is cancelled with less than 12 hours notice, or the customer is not at home at the time of the scheduled service, or the worker is turned away (excluding Wellness and Exercise Groups).
- Social Support Customers are responsible for entry fees, entertainment costs, meals, transport, parking fees, volunteer expenses, etc.
- If you choose to use a provider not on the ACH Group approved provider list, a \$150 fee will be charged to cover administration costs.
- When using an external service provider, the provider's invoice fee for this service will be included in your ACH Group statement.
- Exit amount up to \$750 - applies only to the Commonwealth Government portion of any unspent Home Care funds on discharge to Residential Care, or when deceased.
- Agency External Provider Fee \$0
- Brokered External Provider Fee \$0

All prices exclude GST (GST may apply to private and brokered services)  
Please note: this information is valid from 3 May 2018, all prices are subject to change.

Aged Care & Housing Group Inc. ABN 99 437 071 895

For further information please call **1300 22 44 77**  
or visit **achgroup.org.au**

Founded in 1952, ACH Group is a not-for-profit community organisation promoting opportunities and services to support good lives for older people.