

Support at Home Price List

Clinical Supports

		Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Personal Care (services provided by Support Worker)*						
Assistance with self care and activities of daily living	Hourly rate	\$115	\$125	\$150	\$170	\$225
Personal Care (services provided by Support Worker)						
Assistance with the self-administration of medication	30min	\$90	\$100	\$120	\$130	\$170
Nursing Care						
Registered Nurse	Hourly rate	\$190	\$210	\$250	\$285	\$375
	45min	\$180	\$195	\$225	\$250	\$335
	30min	\$165	\$175	\$205	\$225	\$295
Registered Nurse – Wound Management	Hourly rate	\$200	\$220	\$260	\$295	\$385
	45min	\$190	\$205	\$235	\$260	\$345
	30min	\$175	\$185	\$215	\$235	\$305
Enrolled Nurse	Hourly rate	\$165	\$175	\$200	\$215	\$270
	45min	\$155	\$165	\$185	\$200	\$245
	30min	\$145	\$150	\$170	\$180	\$215
Enrolled Nurse – Wound Management	Hourly rate	\$175	\$185	\$210	\$225	\$280
	45min	\$165	\$175	\$195	\$210	\$255
	30min	\$155	\$160	\$180	\$190	\$225
Care Management						
Care Partner	Hourly rate	\$120				
Clinical Care Partner	Hourly rate	\$180				
Restorative Care Management						
Allied Health Professional	Hourly rate	\$180				
Registered Nurse	Hourly rate	\$180				
Allied Health*					In Clinic	In Home
Physiotherapist, Dietitian, Occupational Therapist, Social Worker, Exercise Physiologist	60 min / Initial Consult				\$185	\$220
	45min Subsequent				\$165	\$210
	30min Subsequent				\$125	\$190
	OT Complex Assessment 120 min				n/a	\$395
	Allied Health or Nursing Telephone Consultation per 15 min				\$45	
Podiatrist	60 min / Initial Consult				\$195	\$225
	45min				\$145	\$175
	30min				\$125	\$155
Personal Trainer	30 min				\$100	\$120
Exercise & Wellness Groups	Life Exercises				\$25	
	Wellness Groups				\$40	
	Wellness Groups - Water-Based				\$45	

*Personal Care standard hours are 6am – 8pm. Personal Care has a minimum of one hour. Nursing standard hours are Monday to Friday, 8am – 6pm. Allied Health: Bookings are essential. Each participant is required to undertake an assessment with an Exercise Physiologist or Physiotherapist prior to commencement. In Home and some In Clinic services will incur an additional charge for Indirect services at \$120/hr. Indirect services include time spent on activities such as completing documentation, report writing, organising referrals and updating care plans.

Independence

		Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Social Support and Community Engagement*						
Individual social support, Accompanied activities, Cultural support, Assistance to maintain personal affairs	Hourly rate	\$130	\$140	\$165	\$185	\$240
	45min	\$120	\$130	\$155	\$170	\$220
	30min	\$105	\$115	\$135	\$145	\$185
Respite						
Respite care	Hourly rate	\$115	\$125	\$150	\$170	\$225
Transport (charged per one-way trip)						
1:1 transport	Short	\$75	\$80	\$85	\$90	\$110
	Medium	\$100	\$110	\$130	\$140	\$180
	Long	\$125	\$135	\$160	\$175	\$225
	Extra Long	\$145	\$155	\$180	\$200	\$255
Group transport	Short	\$40	\$45	\$45	\$50	\$60
	Medium	\$55	\$60	\$70	\$75	\$100
	Long	\$70	\$75	\$90	\$95	\$125
	Extra Long	\$80	\$85	\$100	\$110	\$140
Therapeutic Services for Independent Living					In Clinic	In Home
Remedial Massage Therapist	60 min / Initial Consult				\$155	\$175
	30 min				\$115	n/a

*Social Support and Community Engagement, Respite and Travel standard hours are 6am - 8pm.

Everyday Living

		Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Domestic Assistance						
General house cleaning, Laundry services	Hourly rate	\$115	\$125	\$150	\$170	\$225
Shopping assistance	Hourly rate	\$130	\$140	\$165	\$185	\$240
Home Maintenance and Repairs						
Gardening, Assistance with home maintenance and repairs	Hourly rate	\$140	n/a	n/a	n/a	n/a
Meals						
Meal preparation	Hourly rate	\$115	\$125	\$150	\$170	\$225
	30min	\$90	\$100	\$120	\$130	\$170

*Domestic Assistance standard hours are 9am - 5pm. Home Maintenance and Repairs standard hours are 8am - 5pm. Meals standard hours are 6am - 8pm.

External Service Providers

Some services, equipment and products are provided by external service providers. To coordinate these services on your behalf, a small administration fee is added to the provider's cost (see below).

Nursing Care Consumables	20%
Prescribed Nutrition	20%
Assistive Technologies	10% (maximum \$500)
Home Modifications	15% (maximum \$1,500)
Indirect Transport (Taxi and Rideshare Services)	10%
Meal Delivery Services	10%

Other services provided by Associated Providers are available and can be quoted in consultation with your Care Partner. If you are a self-managed participant and wish to choose your own external service provider, a 10% administration fee will apply.

Cancellation Policy

Nursing, Personal Care, Social Support, Respite, Transport, Domestic Assistance, Home Maintenance & Repairs and Meals.

- The notice period for customer cancellations is 24 hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the customer is not at home at the time scheduled.
- If a customer rejects the offer of a suitably compatible alternate worker and therefore cancels the service with less than 24 hours' notice, the full cost of the scheduled service will be billed.

Allied Health Services

- The notice period for customer cancellations for 1:1 services (clinic and in-home) is 24 hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the customer is not at home at the time scheduled.

Exercise & Wellness Groups

- The notice period for customer cancellations for exercise and wellness groups is 24 hours.
- A cancellation fee at the full cost of the class will be billed if the service is cancelled with less than 24 hours' notice.

This information is correct at the time of printing and valid from 1 October 2026.

Prices are reviewed regularly and are subject to change.

GST does not apply to approved services delivered through the Australian Government's Support at Home program.