

Customer Funded Price List

Clinical Supports

		Mon - Fri 8am - 6pm	After Hours (weekdays)	Saturday	Sunday	Public Holiday
Nursing Care						
Registered Nurse	Hourly rate	\$150	\$170	\$210	\$245	\$335
	45min	\$142	\$162	\$199	\$232	\$318
	30min	\$135	\$153	\$189	\$220	\$302
Registered Nurse - Wound Management	Hourly rate	\$160	\$180	\$220	\$255	\$345
	45min	\$152	\$171	\$209	\$242	\$328
	30min	\$144	\$162	\$198	\$230	\$310
Enrolled Nurse	Hourly rate	\$120	\$130	\$165	\$180	\$235
	45min	\$114	\$123	\$157	\$171	\$223
	30min	\$108	\$117	\$148	\$162	\$212
Enrolled Nurse - Wound Management	Hourly rate	\$130	\$140	\$175	\$190	\$245
	45min	\$123	\$133	\$166	\$181	\$233
	30min	\$117	\$126	\$157	\$171	\$220
Care Management						
Care Partner	Hourly rate	\$122				
Clinical Care Partner	Hourly rate	\$150				
Allied Health*					In Clinic	In Home
Physiotherapist, Occupational Therapist, Dietitian, Exercise Physiologist	60min / Initial Consult				\$120	\$255
	45min Subsequent					\$235
	30min Subsequent				\$80	\$220
	OT Complex Assessment 120min					\$345
	Allied Health or Nursing Telephone Consultation per 15min				\$30	
Podiatrist	Initial Consult				\$130	n/a
	Subsequent Standard				\$90	
	Subsequent Extended				\$130	
Personal Training	30min				\$60	\$99
Remedial Massage Therapist	60min				\$115	\$154
	30min				\$82	n/a
Exercise & Wellness Groups	Life Exercises (Per session)				\$16	
	Wellness Groups (Per session)				\$25	
	Wellness Groups - Water-Based (Per session)				\$28	

*Bookings are required for attendance at Exercise & Wellness Groups. Each participant is required to undertake an assessment with an Exercise Physiologist or Physiotherapist prior to the commencement of a session, to determine suitability of the group and assist with the development of customer goals. In Home and some In Clinic services will incur an additional charge for Indirect Services at \$120/hr. Indirect services include time spent on activities such as completing documentation, report writing, organising referrals and updating care plans. For a complete list of Exercise & Wellness Groups, please visit ach.org.au/health-and-wellbeing

Independence

		Mon - Fri 8am - 6pm	After Hours (weekdays)	Saturday	Sunday	Public Holiday
Personal Care						
Assistance with self care and activities of daily living	Hourly rate	\$82	\$95	\$123	\$144	\$206
Assistance with the self-administration of medication	30min	\$74	\$85	\$104	\$117	\$161
Social Support and Community Engagement						
Social support in your home, Social support in the community, 1:1 social experiences of your choice, Support and transport to attend medical, social and other appointments	Hourly rate	\$90	\$104	\$135	\$158	\$226
	45min	\$85	\$98	\$128	\$149	\$213
	30min	\$81	\$93	\$114	\$128	\$177
Sing for Joy Choirs, Art in Focus Classes, Friday Night Dinners, Day Tours and Getaways, Concert Series, Long Lunches, and many more!	For a full list of the current social experiences available (with applicable pricing), please visit achgroup.org.au/discover-and-explore or ask for a copy of our Discover & Explore guide.					
Respite						
Respite care	Hourly rate	\$90	\$104	\$135	\$158	\$226
Transport						
1:1 transport	Short	\$64	\$70	\$86	\$92	\$119
	Medium	\$81	\$93	\$114	\$128	\$177
	Long	\$85	\$98	\$128	\$149	\$213
	Extra Long	\$90	\$104	\$135	\$158	\$226
Group transport	Short	\$32	\$35	\$43	\$46	\$59
	Medium	\$41	\$46	\$57	\$64	\$89
	Long	\$42	\$49	\$64	\$74	\$107
	Extra Long	\$45	\$52	\$68	\$79	\$113

Everyday Living

		Mon - Fri 8am - 6pm	After Hours (weekdays)	Saturday	Sunday	Public Holiday
Domestic Assistance*						
Bed and linen changing, Laundry and ironing assistance, General house cleaning, Laundry Services, Assistance with shopping	Hourly rate	\$90	\$104	\$135	\$158	\$226
Home Maintenance and Repairs^						
Gardening	Hourly rate	\$120				
Meals						
Meal preparation	Hourly rate	\$90	\$104	\$135	\$158	\$226
	30min	\$81	\$93	\$114	\$128	\$177

*Cleaning Services utilise customer's own cleaning equipment and products. ^Not available on weekends, public holidays or after hours. Garden waste costs (in excess of your green bin) may apply.

Notes

A transport fee of \$1.10 (incl GST) per km will be charged for mileage conducted during visit.

External Service Providers

Some services, equipment and products are provided by external service providers. To coordinate these services on your behalf, a small administration fee is added to the provider's cost (see below).

Nursing Care Consumables	20%
Prescribed Nutrition	20%
Assistive Technologies	10% (maximum \$500)
Home Modifications	15% (maximum \$1,500)
Indirect Transport (Taxi and Rideshare Services)	10%
Meal Delivery Services	10%

Other services provided by Associated Providers are available and can be quoted in consultation with your Care Partner.

Cancellation Policy

Nursing, Personal Care, Social Support, Respite, Transport, Domestic Assistance, Home Maintenance & Repairs and Meals.

- The notice period for customer cancellations is 24 hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the customer is not at home at the time scheduled.
- If a customer rejects the offer of a suitably compatible alternate worker and therefore cancels the service with less than 24 hours' notice, the full cost of the scheduled service will be billed.

Allied Health Services

- The notice period for customer cancellations for 1:1 services (clinic and in-home) is 24 hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the customer is not at home at the time scheduled.

Exercise & Wellness Groups

- The notice period for customer cancellations for exercise and wellness groups is 24 hours.
- A cancellation fee at the full cost of the class will be billed if the service is cancelled with less than 24 hours' notice.

This information is correct at the time of printing and valid from 14 September 2026.

Prices are reviewed regularly and are subject to change.

Prices shown include any applicable GST for Customer-Funded services.