

Support at Home Price List

ACH
GROUP

Clinical Supports

Nursing Care

Registered Nurse

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$180	\$195	\$240	\$265	\$355
45min	\$170	\$185	\$220	\$245	\$325
30min	\$150	\$165	\$195	\$215	\$280

*Nursing standard hours are 8am - 6pm.

Registered Nurse - Wound Care Assessment & Management

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$190	\$205	\$250	\$275	\$365
45min price	\$180	\$195	\$230	\$255	\$335
30min price	\$160	\$175	\$205	\$225	\$290

*Nursing standard hours are 8am - 6pm.

Enrolled Nurse

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$160	\$170	\$195	\$210	\$260
45min price	\$155	\$160	\$180	\$195	\$240
30min price	\$140	\$150	\$165	\$175	\$210

*Nursing standard hours are 8am - 6pm.

Enrolled Nurse - Wound Care Management

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$170	\$180	\$205	\$220	\$270
45min price	\$165	\$170	\$190	\$205	\$250
30min price	\$150	\$160	\$175	\$185	\$220

*Nursing standard hours are 8am - 6pm.

Care Management

Care Manager

	Standard Hours (Monday to Friday)
Hourly rate	\$120

Restorative Care Management

Allied Health Practitioner

	Standard Hours (Monday to Friday)
Hourly rate	\$180

Registered Nurse

	Standard Hours (Monday to Friday)
Hourly rate	\$180

Allied Health

	In-clinic			In-home		
Per Session	Initial	Subsequent	Subsequent Extended	Initial	Subsequent	Subsequent Extended
	60 mins	30 mins	60 mins	60 mins	30 mins	60 mins
Physiotherapist	\$180	\$120	\$180	\$335	\$220	\$240
Exercise Physiologist						
Dietitian						
Social Worker						
	60 mins	20 mins	40 mins			
Podiatrist	\$190	\$120	\$140	n/a		
	60 mins	30 mins	60 mins	60 mins	30 mins	60 mins
Occupational Therapist (essential equipment prescription)	\$180	\$120	\$180	\$335	\$220	\$240
Occupational Therapist (complex assessment / equipment prescription)	n/a			120 mins	n/a	
				\$560		

Other Charges

Personal Training (30 minute session)	\$110
Professional Phone Advice (per 15 min)	\$45

Exercise & Wellness Groups

Life Exercises	\$20
Wellness Groups	\$30
Wellness Groups - Water-Based	\$35

Independence

Personal Care

- Assistance with self care and activities of daily living
- Assistance with the self-administration of medication

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$110	\$120	\$145	\$160	\$210
45min	\$105	\$110	\$130	\$145	\$190
30min	\$90	\$100	\$115	\$125	\$160

*Personal Care standard hours are 6am – 8pm.

Social Support and Community Engagement

- Individual social support
- Accompanied activities
- Cultural support
- Assistance to maintain personal affairs

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$125	\$135	\$160	\$175	\$225
45min	\$120	\$125	\$145	\$160	\$205
30min	\$105	\$115	\$130	\$140	\$175

*Social Support and Community standard hours are 6am – 8pm.

Therapeutic Services for Independent Living

Remedial massage

In-clinic			In-home
Initial	Subsequent	Subsequent Extended	
60mins	30 mins	60 mins	60 mins
\$150	\$110	\$150	\$170

Respite

Respite care

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$110	\$120	\$145	\$160	\$210

*Respite standard hours are 6am – 8pm.

Transport

Transport is charged per one-way trip

1:1 transport

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Short Journey (15min)	\$75	\$80	\$85	\$90	\$110
Medium Journey (30min)	\$100	\$110	\$125	\$135	\$170
Long Journey (45min)	\$125	\$130	\$150	\$165	\$210
Extra Long Journey (1hr)	\$140	\$150	\$175	\$190	\$240

*Transport standard hours are 6am – 8pm.

Group transport

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Short Journey (15min)	\$40	\$45	\$45	\$50	\$60
Medium Journey (30min)	\$55	\$60	\$70	\$75	\$95
Long Journey (45min)	\$70	\$70	\$85	\$90	\$115
Extra Long Journey (1hr)	\$75	\$85	\$95	\$105	\$130

*Transport standard hours are 6am – 8pm.

Everyday Living

Domestic Assistance

- General house cleaning
- Laundry services
- Shopping assistance

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$110	\$120	\$145	\$160	\$210
45min	\$105	\$110	\$130	\$145	\$190
30min	\$90	\$100	\$115	\$125	\$160

*Domestic Assistance standard hours are 9am - 5pm.

Home Maintenance and Repairs

- Gardening
- Assistance with home maintenance and repairs

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$120	n/a	n/a	n/a	n/a

*Home Maintenance and Repairs standard hours are 8am - 5pm.

Meals

Meal preparation

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$110	\$120	\$145	\$160	\$210
45min	\$105	\$110	\$130	\$145	\$190
30min	\$90	\$100	\$115	\$125	\$160

*Meals standard hours are 6am - 8pm.

Notes

If you are a self-managed participant and wish to choose your own Third Party Provider to provide services, a 10% administration fee will apply on top of that Third Party Provider's prices.

Cancellation Policy

Personal Support, Cleaning, Home & Garden Maintenance, Nursing, In-home Respite, and 1:1 Social Support

- The notice period for customer cancellations is 24 hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the customer is not at home at the time scheduled.
- If a customer rejects the offer of a suitably compatible alternate worker and therefore cancels the service with less than 24 hours' notice, the full cost of the scheduled service will be billed.

Exercise & Wellness Groups

- The notice period for customer cancellations for exercise and wellness groups is 24 hours.
- A cancellation fee at the full cost of the class will be billed if the service is cancelled with less than 24 hours' notice.

Allied Health Services

- The notice period for customer cancellations for 1:1 services (clinic and in-home) is 24 hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the customer is not at home at the time scheduled.

Group Social Experiences

- The notice period for customer cancellations for group experiences remains unchanged at 24 hours.
- A cancellation fee at the full cost of the group experience will be billed if the service is cancelled with less than 24 hours' notice.

Getaways

- The notice period for customer cancellations for getaways is 4 weeks prior to departure.
- A cancellation fee of 50% of the cost of the getaway will be billed if the getaway is cancelled with less than 4 weeks' notice from departure. ACH Group recommend that customers organise travel insurance, as a way of cover for yourself, for unexpected events that could happen when travelling and cancellations.

This information is correct at the time of printing and valid from 1 November 2025.

Prices are reviewed regularly and are subject to change.

All prices exclude GST.

GST will be applied to customer funded services.

Aged Care & Housing Group Inc. ABN 99 437 071 895

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