

Customer Price List

Commonwealth Home Support Program (CHSP) and Home and Community Care (SA HACC)

4 October 2017



Good Lives for
Older People

ACH Group offers easy access to advice and services that can support you to live independently in your home and community. From assistance with simple tasks in and around your home, to helping you design and implement a service program to meet your complex personal care and medical requirements - or anything in between.

Help at Home

	Minimum Time	Business Hours Mon -Fri 6am - 6pm	After Hours Mon -Fri 6pm - 6am	Saturday & Sunday	Public Holidays
Support Worker	30 minutes	\$12.00 p/h	\$12.00 p/h	\$12.00 p/h	\$12.00 p/h
Garden and Home Handyperson	30 minutes	\$12.00 p/h	-	-	-
Phone Check	per call	\$5.00	\$5.00	\$5.00	\$5.00
Transport (during a Support Worker visit)	per km	\$1.00	\$1.00	\$1.00	\$1.00

Health and Wellbeing Services*

	Minimum Time	Business Hours Mon -Fri 6am - 6pm	After Hours Mon -Fri 6pm - 6am	Saturday & Sunday	Public Holidays
Clinical Assessment	per session	\$20.00			
1:1 Clinic based therapy services - Physiotherapy, Occupational Therapy, Exercise Physiology, Social Work, Chronic Disease Management	per session	\$17.50	-	-	-
Podiatry	per session	\$20.00	-	-	-
Home Based Therapy Services	per session	\$20.00	-	-	-
Exercise Classes/Fitness Groups	10 session pass	\$64.00	-	\$64.00	-
	per session	\$8.00	-	\$8.00	-
Wellness Groups: Rehabilitation including Falls Prevention, Hydrotherapy, Healthy Memory, Stroke recovery and other wellness groups	10 session pass	\$96.00	-	-	-
	5 session pass	\$50.00			
	per session	\$12.00	-	-	-

* Health and Wellbeing Services refer to Commonwealth Home Support Program only

Social Activities and Respite

	Minimum Time	Business Hours Mon -Fri 6am - 6pm	After Hours Mon -Fri 6pm - 6am	Saturday & Sunday	Public Holidays
Social groups and outings including centre-based respite and day respite	per hour	\$4.00 or as per quotation	-	-	-
Transport to and from group	per one-way trip	\$4.00	-	-	-
Centre-based meals	per meal	\$4.00	-	-	-

Cancellation Fees

A cancellation fee will be charged if the service is cancelled with less than 12 hours notice or the customer is not at home at the time of the scheduled service or the worker is turned away. The charge will be equivalent to one hour of service or one session at the scheduled rate.

There are capped fees for some services. These fees will be reviewed annually.

Please note that your eligibility to access the above listed services is dependent upon the funding you have been approved to receive. For more information, please contact our customer service centre on 1300 22 44 77.

Prices are subject to change. GST is not applicable. Effective from 4 October 2017.

For further information please call 1300 22 44 77 or visit achgroup.org.au

