

Customer Price List

South Australia - November 2017
Home Care Package & Customer Funded



Good Lives for Older People

ACH Group offers easy access to advice and services that can support you to live independently in your home and community. From assistance with simple tasks in and around your home, to helping you design and implement a service program to meet your individual needs.

Help at Home

	Minimum Time	Monday - Friday	Weeknights (6pm - 6am)	Saturday	Sunday	Public Holidays
Cleaning	30 mins	\$31.50	\$34.50	\$37.50	\$46.50	\$54.50
Personal Care	1 hour	\$45.50	\$49.50	\$53.50	\$66.50	\$77.50
Social Support						
Meal Preparation						
Shopping Assistance						
Transport						
Garden & Home Maintenance	30 mins	\$35.50	-	-	-	-
	1 hour	\$50.50	-	-	-	-
Volunteer	1 hour	\$10.00	-	-	-	-

A transport fee of \$1 per km will be charged for mileage conducted during Help at Home visit.

Advisory Services

	Minimum Time	Monday - Friday	Weeknights (6pm - 6am)	Saturday	Sunday	Public Holidays
Advisor (home visit)	1 hour	\$60.00	-	-	-	-
Advisor (phone)	5 mins	\$5.00	-	-	-	-

Social Activities and Respite

	Minimum Time	Monday - Friday	Weeknights (6pm - 6am)	Saturday	Sunday	Public Holidays
Social Groups and Outings including centre-based respite and day respite	Per hour	Costs available on request	Refer to Social Activities price list	-	-	-
In-Home Respite	30 mins	\$31.50	\$34.50	\$37.50	\$46.50	\$54.50
	1 hour	\$45.50	\$49.50	\$53.50	\$66.50	\$77.50

Health and Wellbeing Services

	Minimum Time*	Monday - Friday**	Weeknights (6pm - 6am)	Saturday	Sunday	Public Holidays
Nursing Services	30 mins	\$63.00	\$74.00	\$98.00	\$98.00	\$130.00
	1 hour	\$90.00	\$105.00	\$140.00	\$140.00	\$185.00
Physiotherapy	1 hour	\$90.00	-	-	-	-
Occupational Therapy	1 hour	\$90.00	-	-	-	-
Podiatry (clinic only)	1 hour	\$90.00	-	-	-	-
Social Work	1 hour	\$90.00	-	-	-	-
Exercise Physiology	1 hour	\$90.00	-	-	-	-
Fitness Leader	1 hour	\$45.00	-	-	-	-
Massage Therapy (clinic only) - initial consult must be 60 mins	30 mins	\$40.00	-	-	-	-
	45 mins	\$57.00	-	-	-	-
	60 mins	\$70.00	-	-	-	-
Exercise Classes / Fitness Groups	10 sessions	\$90.00	-	-	-	-
	5 sessions	\$45.00	-	-	-	-
	Per session	\$10.00	-	-	-	-
Wellness Groups: Rehabilitation including Balance Improvement, Hydrotherapy, Healthy Memory, Stroke Recovery and other Wellness Groups	10 sessions	\$136.00	-	-	-	-
	5 sessions	\$72.00	-	-	-	-
	Per session	\$16.00	-	-	-	-

*Assessments are run for one hour. Length of follow up consultation times may vary and will be determined by your health professional.

**Hourly Rate.

Health and Wellbeing Services (In Home Services)

	Initial Consultation	Follow-up Appointment	Individual Session/ Other
Nursing	\$150 per visit	\$90.00 per visit	
Medication Management	-	-	\$110 per month
Wound Management	-	-	\$75 per visit
Complex Wound Management	-	-	\$125 per visit
Physiotherapy	\$200 per visit	\$90.00 per visit	-
Occupational Therapy	\$200 per visit	\$90.00 per visit	-
Exercise Physiology	\$200 per visit	\$90.00 per visit	-
Personal Training	-	-	\$65 per session

*Metropolitan area only. Above pricing refers to Monday - Friday only, additional charges may apply for out of hours appointments.

Professional Phone Advice

Professional Phone Advice is available for Allied Health and Nursing Services* at a rate of \$20 for the initial 15 minutes and \$20 per 15 minute increments thereafter.

*For existing customers and known conditions only.

Other Fees & Charges

- A \$30 cancellation fee will be charged if the service is cancelled with less than 12 hours notice, or the customer is not at home at the time of the scheduled service, or the worker is turned away (excluding Wellness and Exercise Groups).
- Social Support Customers are responsible for entry fees, entertainment costs, meals, transport, parking fees, volunteer expenses, etc.
- If you choose to use a provider not on the ACH Group approved provider list, a \$150 fee will be charged to cover administration costs.
- When using an external service provider, the provider's invoice fee for this service will be included in your ACH Group statement.
- Exit amount up to \$750 - applies only to the Commonwealth Government portion of any unspent Home Care funds on discharge to Residential Care, or when deceased.
- Agency External Provider Fee \$0
- Brokered External Provider Fee \$0
- ACH Group fees are reviewed every 6 months.

All prices exclude GST (GST may apply to private and brokered services)

Please note: this information is valid from 1 November 2017, all prices are subject to change.

Aged Care & Housing Group Inc. ABN 99 437 071 895

**For further information please call 1300 22 44 77
or visit achgroup.org.au**

