

Customer Price List

Victoria - June 2017

Home Care Package & Customer Funded



Good Lives for
Older People

ACH Group offers easy access to advice and services that can support you to live independently in your home and community. From assistance with simple tasks in and around your home, to helping you design and implement a service program to meet your individual needs.

Advisory Services

	Minimum Time	Monday - Friday	Weeknights (6pm - 6am)	Saturday	Sunday	Public Holidays
Specialist Advisor (home visit)	1 hour	\$90.00	-	-	-	-
Specialist Advisor (phone)	5 mins	\$7.50	-	-	-	-

Health and Wellbeing Services

	Minimum Time	Monday - Friday				
Nursing Services	30 mins	\$63.00				
	1 hour	\$90.00				
Physiotherapy	1 hour	\$90.00				
Occupational Therapy	1 hour	\$90.00				

Other Fees & Charges

- A \$30 cancellation fee will be charged if the service is cancelled with less than 12 hours notice, or the customer is not at home at the time of the scheduled service, or the worker is turned away (excluding Wellness and Exercise Groups).
- Social Support Customers are responsible for entry fees, entertainment costs, meals, transport, parking fees, volunteer expenses, etc.
- If you choose to use a provider not on the ACH Group approved provider list, a \$150 fee will be charged to cover administration costs.
- When using an external service provider, the provider's invoice fee for this service will be included in your ACH Group statement.
- Exit amount up to \$750 - applies only to the Commonwealth Government portion of any unspent Home Care funds on discharge to Residential Care, or when deceased.
- Agency External Provider Fee \$0
- Brokered External Provider Fee \$0

All prices exclude GST (GST may apply to private and brokered services)
Please note: this information is valid from 1 June 2017, all prices are subject to change.

Help at Home

ACH Group Staff	Minimum Time	Monday - Friday	Weeknights (6pm - 6am)	Saturday	Sunday	Public Holidays
Cleaning	30 mins	\$31.50	\$34.50	\$37.50	\$46.50	\$54.50
Personal Care	1 hour	\$45.50	\$49.50	\$53.50	\$66.50	\$77.50
Social Support						
Meal Preparation						
Shopping Assistance						
Transport						
In-home Respite						

A transport fee of \$1 per km will be charged for mileage conducted during Help at Home visit.

For further information please call **1300 22 44 77**
or visit **achgroup.org.au**

ACH Group is a not-for-profit community organisation promoting opportunities and services to support good lives for older people.



achgroup.org.au



1300 22 44 77



ACH Group



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